Upgrade and Maintenance Schedule

General			
Operations	**Affected Area**	**Affected Service**	**Date and Time (Singapore Time)/UTC +8**
Servers Restart and Redirection	Worldwide	P2P connection may need more time than usual	2023-05-11 12:00-12:30

Americas			
Operations	**Affected Area**	**Affected Service**	**Date and Time (New York Time)/UTC -5**
Servers Restart and Redirection	Worldwide	P2P connection may need more time than usual	2023-05-13 00:30-01:00
NAT Servers Migration	Americas	Device may fail to connect to the server	2023-05-13 01:00-05:30
Switch System Image	Americas	cloud storage and cloud upgrades are not available for some devices	2023-05-15 00:00-05:00

Europe/Middle East/Africa			
Operations	**Affected Area**	**Affected Service**	**Date and Time (Berlin Time)/UTC +1**
Servers Restart and Redirection	Worldwide	P2P connection may need more time than usual	2023-05-16 02:00-02:30
NAT Servers Migration	Europe/Middle East/Africa	Device may fail to connect to the server	2023-05-16 02:30-06:30
Switch System Image	Europe/Middle East/Africa	cloud storage and cloud upgrades are not available for some devices Web Cloud console – not available	2023-05-17 03:10-05:10